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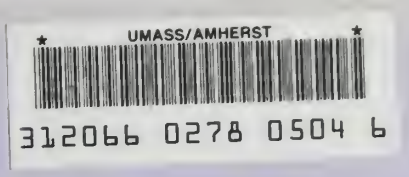

MASSACHUSETTS WOMEN'S RESOURCE DIRECTORY

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JULY, 1990

MASSACHUSETTS DEPARTMENT OF EMPLOYMENT AND TRAINING

JAMES F. FRENCH, COMMISSIONER

903/72

To the Reader:

The Massachusetts Department of Employment and Training is committed to placing customers in quality jobs with living wages and benefits. We published the Refugee and Immigrant Employment and Training Resource Guide in October 1989 to assist our staff when providing appropriate and quality services to refugee and immigrant customers. Soon after the Guide was published, we began working on a new pilot program for the fall of 1990 that will provide women claimants who were previously in low wage clerical and sales jobs with skills and information with which to find higher wage jobs in both traditional and non-traditional occupations.

Through both of these projects, it became clear that a Massachusetts Women's Resource Directory would be useful. Experience tells us that women seeking employment often need not only job counseling and placement, but also a network of supportive services is essential. For example, the lack of child care, training and education opportunities are often barriers to accessing quality jobs. In addition, counseling, advocacy and support groups for assault and domestic violence victims are often critical for women to remain employed or obtain a job. And as women confront discrimination on the job or during the job search process, legal and advocacy services are often required. Consequently, women's organizations and organizations that offer a particular program for women can greatly support women with their extensive resources.

To compile this Directory, we used a variety of mailing lists to request information. Those organizations which responded are included with the information that they provided. For easy reference, D.E.T.'s Massachusetts Women's Resource Directory lists organizations alphabetically and by "service" category. The location of each organization is also noted in both listings. Appendix I in the Directory references Human Rights Organizations and Appendix II is an extra survey form in case your organization is not listed. This form should be sent to me, and if we issue an update, your organization will be included.

In the resource section of the Refugee and Immigrant Employment and Training Resource Guide, there are also additional listings in the following areas:

- Amnesty Stage II Counseling;
- Child Care;
- COERS Network Locations;
- Community Action Agencies;
- Community Based Organizations;
- English-As-A-Second-Language (ESL)/CIVICS;
- Legal Services
- Mutual Assistance Associations
- Refugee Education and Employment Program (REEP) Providers;
- Service Delivery Areas;
- State Agencies;
- Targeted Assistance Grant (TAG) Locations;
- Voluntary Agency (VOLAG) Resettlement Programs; and
- Workplace Rights.

Although the Directory is not exhaustive, it should provide a substantial list of resources. Thank you for your interest and please call me with any comments or questions you may have at 727-6230.

Sincerely,

Jenny Amory

Jenny Amory, Assistant Director
Special Projects
Planning and Contract Management

ACKNOWLEDGEMENTS

ACKNOWLEDGEMENTS

The Directory was designed and reviewed in collaboration with the Refugee and Immigrant Women's Forum Planning Committee of the Massachusetts Office for Refugees and Immigrants (ORI) and D.E.T.'s Employment Express Women's Career Choice Program Workgroup. The Directory would not have been possible to complete without the encouragement and support of Maria Grigorieff, Director of Planning and Contract Management and Darlene Lewis, Deputy Commissioner of Administration and Finance.

Thanks to the following D.E.T. staff who contributed time and energy to this project:

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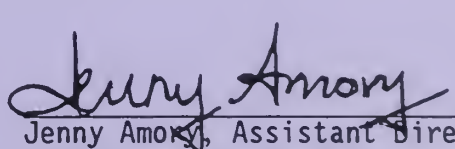

Jenny Amory, Assistant Director
Planning & Contract Management

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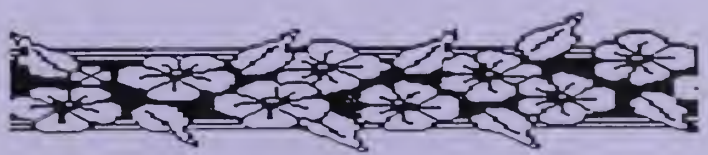

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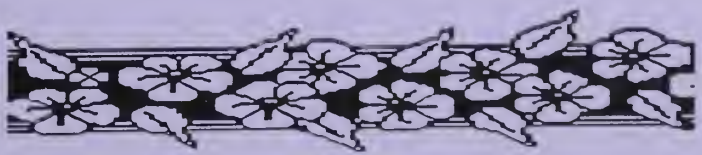

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ABUSE AND RAPE CRISIS HOTLINE (ARCH)
P. O. Box 80632, Springfield, MA 01038
413-733-7100

Staff Languages: English, Spanish

Eligibility Requirements: Battered women and their children (male children up to 12 years old and female children up to 14 years old).

Fees: None

Description: Battered women's services.

Services: Emergency services include shelter and 24 hour hotline; family services include counseling and housing advocacy; information and referral services; interpreter/translation services (referral); legal services include advocacy; refugee and immigrant women services include translation; shelter; social services include work with Department of Social Services; and support groups for rape and incest survivors.

Population Served: Battered women.

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ADVOCACY CENTER FOR OLDER WOMEN WORKERS
474 Centre Street, Newton, MA 02158
617-244-3304

Staff Languages: English

Eligibility Requirements: Women 40 and older.

Fees: Support group - sliding scale fee.

Description: 7-week empowerment groups -- format deals with facing workplace experience and immediate needs of unemployed and underemployed.

Services: Employment services include support group and job search resources.

Population Served: Women 40 and over.

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ALTERNATIVE HOUSE
P. O. Box 2096, Lowell, MA 01851
508-454-1436

Staff Languages: English, Spanish (some interpreter services available)

Eligibility Requirements: Battered women and their children (male children up to 12 years old and female children up to 17 years old).

Fees: None

Description: Alternative House provides services to battered women.

Services: Case management includes needs assessment and assignment of advocate; community organizing includes outreach; emergency services include shelter and 24 hour hotline; family services include referral to counseling services; information and referral; Spanish translation by staff and referral to other shelters with bilingual staff; legal services include referral to Merrimack Valley Legal Aid and accompanying women to court for restraining orders; medical and mental health services (referral); shelter, social services (referral and advocacy); and support groups in community and shelter.

Population Served: Battered women and their children.

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AMERICAN FRIENDS SERVICE COMMITTEE - MY SISTERS' PLACE
62 Berkeley Street, Boston, MA 02116
617-542-7176

Staff Languages: English

Eligibility Requirements: Homeless women, or at risk of becoming so.

Fees: None

Description: MY SISTERS' PLACE is a daytime advocacy center for women that provides information and referral, housing search and benefits advocacy, and use of telephones for women who are doing housing or job search.

Services: Community organizing includes training homeless women to be their own advocates; employment services include the program Project Weave which is a combined effort of Educational Development Center, Massachusetts Coalition for the Homeless and My Sisters' Place. This program provides education information, support services, and job training beginning May 1, 1990; information and referral services on rights and benefits.

Population Served: Homeless women, or at risk of becoming so.

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AMERICAN MEDICAL WOMEN'S ASSOCIATION
2000 Washington St., Suite 442, Newton, MA 02162
617-332-3293

Staff Languages: English

Eligibility Requirements: None

Fees: None

Description: Referral service for women needing women physicians.

Services: Information and referral services for women needing board certified women physicians for medical and mental health services.

Population Served: State of Massachusetts residents.

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AMERICAN RED CROSS OF MASSACHUSETTS BAY
99 Brookline Avenue, Boston, MA 02215
617-262-1234

Staff Languages: English, Spanish

Eligibility Requirements: Referral letter needed for food pantry.

Fees: Small donation for the legalization program (Phase II - $10.00, citizenship - $10.00, petitions - $100.00).

Description: Food pantry open Tuesdays and Saturdays from 9:00 am - 12:00 noon.

Services: Emergency services; employment services (referrals); family services include food pantry, CPR, first aid, etc; information and referral services; interpreter and translation services include Spanish/notarization; legal services for amnesty program or legalization services.

Population Served:

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BATTERED WOMEN'S RESOURCES, INC.
150 Main Street, Fitchburg, MA 01420
508-342-9355

Staff Languages: English, Spanish, TTY (TeleTypewriter)

Eligibility Requirements: Victim of domestic violence.

Fees: Counseling - None, Shelter - $1.00 per day.

Description: Counseling, shelter, support and advocacy for battered women.

Services: Emergency services include shelter and court advocacy; information and referral services to other support services for women; interpreter/translation services in English/Spanish.

Population Served: Women.

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BAY STATE CENTERS FOR DISPLACED HOMEMAKERS
101 Summer Street, Boston, MA 02110
(25 Offices State-wide)
617-292-5700 800-462-3282

Staff Languages: English, Spanish (at some offices)

Eligibility Requirements: Single parents and displaced homemakers.

Fees: None

Description: Personal and career counseling and job placement and training assistance.

Services: Employment services including career workshops, resume assistance and assessment; information and referral services to education and training programs.

Population Served: Displaced Homemakers.

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BEACON COUNSELING FAMILY PRESERVATION SERVICES
15 Worcester Street, Boston, MA 02118
617-536-6477

Staff Languages: Arabic, Cape Verdean, French, Haitian Creole, English, and Spanish

Eligibility Requirements: Families who have medicaid or insurance.

Fees: See eligibility requirements.

Description: Home-based outreach mental health services focusing on the family; Parent Partnership Group targets women.

Services: Medical and mental health services. Family services include groups.

Population Served: Greater Boston area.

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BETH ISRAEL HOSPITAL-RAPE CRISIS INTERVENTION PROGRAM
330 Brookline Ave., Boston, MA 02215
617-735-4645

Staff Languages: English (interpreters available)

Eligibility Requirements: None

Fees: Sliding scale.

Description: Emergency and follow-up medical and psychological services for adult sexual assault survivors.

Services: Emergency services include medical and psychological services; medical and mental health services include treating rape trauma patients and their families and friends.

Population Served: Adult female and male survivors of sexual assault.

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BIG SISTER ASSOCIATION OF GREATER BOSTON
161 Mass. Avenue, Boston, MA 02115
617-236-8060

Staff Languages: Cantonese, English, Mandarin, Spanish, Taiwanese

Eligibility Requirements: Girls 7-15, (Teen parents to age 19).

Fees: None

Description: Matches adult women volunteers to at-risk girls who are 7-15 years old. Volunteers agree to see child weekly for at least 18 months to provide role model.

Services: Licensed social workers supervise and support the match between volunteer and girls; support services to families and children.

Population Served: United Way Mass. Bay towns, girls 7-15.

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BIRTH DAY
P.O. Box 388, Cambridge, MA 02138
617-444-3216, 391-5476

Staff Languages: English

Eligibility Requirements: None

Fees: Varies according to type of service.

Description: Offers support to women so they can choose the type of birth experience that is right for them.

Services: Information and referral services; childbirth classes; breast-feeding support and counseling; postpartum support.

Population Served: Boston Area.

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BOSTON AREA RAPE CRISIS CENTER
99 Bishop Allen Drive, Cambridge, Massachusetts 02139
617-492-8306 617-492-7273 (hotline)

Staff Languages: English, Italian, French, Spanish

Eligibility Requirements:

Fees: Free

Description: 24 hour hotline, face to face counseling, support groups, drop-in discussions.

Services: Emergency services include 24 hour hotline with information and referral services for legal, medical, psychological services; individual counseling; bilingual counselor (Spanish/English).

Population Served: Women who have been raped, sexually abused, and harassed.

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BOSTON ASSOCIATION FOR CHILDBIRTH EDUCATION (BACE)
P.O. Box 29, Newton, MA 02160
617-244-5102

Staff Languages: English

Eligibility Requirements: None

Fees: Childbirth classes cost $100.00 for 8 weeks, but scholarships are available based on income. Minimum fee is $20.00.

Description: Childbirth education information and services.

Services: Family services include childbirth preparation; information and referral services for pregnant women seeking providers, classes, labor support, etc.

Population Served: Childbirth education classes are available in several Boston suburbs and in the New Bedford area.

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BOSTON BISEXUAL WOMEN'S NETWORK
c/o GLSC, 338 Newbury St., Boston, MA 02115
BIS-MOVE (247-6683)

Staff Languages: English

Eligibility Requirements: None

Fees: $0-25, sliding scale membership dues.

Description:

Services: Information and referral services on the topic of bisexuality; newsletter published 6 times a year.

Population Served: All women welcome.

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BOSTON INDIAN COUNCIL - NATIVE WOMEN AGAINST VIOLENCE PROGRAM
105 South Huntington Avenue, Jamaica Plain, MA 02130
617-232-0343

Staff Languages: English, MicMac

Eligibility Requirements: Native American women.

Fees: None

Description: The Native Women Against Violence Program provides services for battered women.

Services: Case management; community organizing; child care and Headstart program provided through Boston Indian Council; emergency services include shelter at Casa Myrna Vazquez; employment services; family services; information and referral services; interpreter/ translation services; legal services related to the Indian Child Welfare Act; medical and mental health services; shelter through Casa Myrna Vazquez; and GED program.

Population Served: Native Americans.

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BOSTON LISTENS AND LEARNS
c/o Ide O'Carroll, Irish Studies, Northeastern University
236 Huntington Ave., Boston, MA 02115
617-437-2907

Staff Languages:

Eligibility Requirements: An interest in collecting the history of immigrant and refugee women in the city of Boston.

Fees: None

Description: Boston Listens and Learns is a multi-ethnic oral history of immigrant and refugee women in the city of Boston. The group is working towards a collection of histories that is reflective of the experience of ALL the immigrant and refugee women who have come to live in Boston this century.

Services:

Population Served: Presently: Hispanic, Irish, Jewish (Eastern European), Brazilian, Colombian, Vietnamese, Armenian, and Russian.

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BOSTON WOMEN'S COMMISSION
1 City Hall Plaza, Room 608, Boston, MA 02201
617-725-4427

Staff Languages: English

Eligibility Requirements: Resident of the City of Boston.

Fees: None

Description: The Commission addresses issues of concern to women in all the city's neighborhoods. It is empowered to advise, advocate and communicate.

Services: Collaborates with various state, city and non-profit organizations in addressing women's issues; information and referral services to outside agencies that deal more specifically with constituent issues/concerns; services include outreach to individuals and groups, as well as initiating policies for women's concerns.

Population Served: City of Boston Residents.

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BOSTON WOMEN'S FUND
31 St. James Ave., Suite 902, Boston, MA 02116
617- 542-5955

Staff Languages: English

Eligibility Requirements: Organizations must apply for funding. See description for funding criteria.

Fees: N/A

Description: The Boston Women's Fund is New England's only foundation designed specifically to address the growing inequities confronting women and children. The Fund offers grants of up to $2,500, and applications are evaluated using the following criteria: the group must be controlled by women and demonstrate a commitment to working toward the creation of a more just, humane society free from all forms of inequality; its policy-making body must reflect the population it serves in terms of race, class, age and sexual orientation; priority is given to projects with budgets under $100,000.

Services: Information and referral services; funding and technical assistance.

Population Served: Community organizing and direct service projects with an emphasis on projects created by and for low-income women and women of color.

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BOSTON WOMEN'S HEALTH BOOK COLLECTIVE
240A Elm Street (Davis Square) Somerville, MA 02144
617-625-0271

Staff Languages: English, Spanish

Eligibility Requirements: None

Fees: $2.00 per visit.

Description: Women's health information center (a non-lending library).

Services: Information and referral services on women's health issues.

Population Served: Everyone is welcome.

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BOSTON YWCA
140 Clarendon Street, Boston, MA 02116
617-536-7940

Staff Languages: Bilingual Child Care teacher (English/Spanish)

Eligibility Requirements: Boston YWCA membership.

Fees: $50 individual (may be waived if need shown).

Description:

Services: Child care for children ages 15 months to five years (after school program); employment services include jobs referrals; information and referral services for adolescent parents.

Population Served: Primarily women and their families in Boston.

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BRIGHAM AND WOMEN'S HOSPITAL - AMBULATORY OB/GYN DEPT.
75 Francis Street, Boston, MA 02115
617-732-5001/4494

Staff Languages: English, Spanish

Eligibility Requirements:

Fees: Depends on type of visit.

Description: Obstetrical and gynecological care for women.

Services: Emergency services available through Brigham and Women's Hospital emergency room; information and referral services; interpreter/translation services; OB/GYN care-social service support; and social services for patients.

Population Served: All women.

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BROOKSIDE COMMUNITY HEALTH CENTER
3297 Washington Street, Jamaica Plain, MA 02130
617-522-4700

Staff Languages: English, Spanish

Eligibility Requirements: Geographically determined by zip code.

Fees: None for the Safety Net parties.

Description: Sponsor Safety Net Parties which are "safer sex" educational parties run by staff members in women's homes.

Services: Community organizing includes the "Safety Net" educational parties, housing advocacy done on-site; comprehensive community-based and medical and mental health services.

Population Served: Latino: Puerto Rican, Dominican, Central American; Black and White.

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THE CAMBRIDGE HOSPITAL - HAITIAN MENTAL HEALTH CLINIC
1493 Cambridge Street, Cambridge, MA 02139
617-448-1148

Staff Languages: English, French, Haitian Creole

Eligibility Requirements: Residence in Massachusetts.

Fees: Contingent upon services, sliding fees available.

Description: The Haitian Mental Health Clinic is an outpatient psychiatric program.

Services: Medical and mental health services include mental health groups offered to Haitian women (e.g. women's support group, parenting group).

Population Served: Haitian immigrants, all ages.

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CAMBRIDGE WOMEN'S COMMISSION
57 Inman Street, Cambridge, MA 02139
617-498-9014

Staff Languages: English, some French, some Spanish (Interpreter services available)

Eligibility Requirements:

Fees: None

Description: The commission is a department of the City of Cambridge that makes policy recommendations and links community women's groups and individuals with city agencies.

Services: Community organizing including resources, mailing lists, issues regarding women; information and referral services.

Population Served: Cambridge women.

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CAMBRIDGE YWCA
7 Temple Street, Cambridge, MA 02139
617-491-6050

Staff Languages: English, French, Spanish

Eligibility Requirements: Varied

Fees: Varied

Description:

Services: Employment services for displaced homemakers; shelter facilities for 10 families; over 100 single rooms for women available through application process; on-site ESL.

Population Served: Women only, 18 and up.

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CARDINAL CUSHING CENTER/EL CENTRO DEL CARDENAL
1375 Washington Street, Boston, MA 02118
617-542-9292

Staff Languages: English, Spanish

Eligibility Requirements: Low income, Boston residence.

Fees: None

Description: El Centro is an education and social services center primarily, but not exclusively, for low income Spanish speakers.

Services: Case management; child care including infant day care for children of students in youth GED program; emergency services including food pantry for families with children; family services-Proyecto Amor; a program that works with teen mothers and their families; information and referral services; interpreter/translation services; social services; education; English-as-a Second Language (ESL); bilingual GED programs for youth; ESL Civics for people receiving residency through the amnesty programs.

Population Served: Primarily low income Hispanics.

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CASA MYRNA VAZQUEZ, INC.
P.O. Box 18019, Boston, MA 02118
617-262-9581

Staff Languages: English, Spanish

Eligibility Requirements: Substance abuse.

Fees: Free

Description: Shelter for battered women and their children.

Services: Case management; community organizing; emergency services; family services; information and referral services; legal services; medical and mental health services; social services and shelter.

Population Served: Women and children.

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CASPAR, INC. - WOMEN'S ALCOHOLISM PROGRAM
6 Camelia Avenue, Cambridge, MA 02139
617-661-1316

Staff Languages: American Sign language; English (Interpreter services available)

Eligibility Requirements:

Fees: Sliding scale; some insurance accepted; no one denied due to inability to pay.

Description: Comprehensive women's alcoholism and drug treatment program with inpatient, residential, outpatient and consultation and education.

Services: Community outreach and education capabilities; child care for mothers within New Day (the pregnant women's program); education/treatment for partners/spouses/family members; information and referral for medical and mental health services; CASPAR Emergency Service Shelter available for the homeless; individual, family, group therapy on outpatient basis; some limited on-site child care for outpatient services.

Population Served: Women impacted by alcoholism/drug abuse; children, family members and friends also impacted.

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CATHOLIC CHARITIES NORTH SUBURBAN
55 Lynnshore Drive, Lynn, MA 01902
617-593-2312

Staff Languages: English, Khmer

Eligibility Requirements: Young parents within agency catchment areas. (Greater Lynn and Eastern Middlesex).

Fees: None; insurance may be billed for counseling services.

Description:

Services: Case management; limited child care provided by Catholic Charities North Suburban Family Day Care program; 24 hour answering service available for clients; employment services through referral; counseling includes family members; information and referral for legal, medical and mental health services; interpreter/translation services; refugee and immigrant women services available for Cambodian young parents; shelter through Amity Street Transitional Housing Program for young women 18-23 years old and their children; and educational services.

Population Served: Pregnant/Parenting Adolescents and Young Parents.

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CENTRO PRESENTE
54 Essex Street, Cambridge, MA 02139
617-497-9080

Staff Languages: English, Spanish

Eligibility Requirements: Central American Refugees.

Fees: None

Description: Centro Presente offers a Refugee Women's Program.

Services: Case management; community organizing for the Central American Community; child care referral only; emergency services; employment services include orientation and some job placement; family services; information and referral services; interpreter/ translation services for clients only; legal services regarding political asylum; medical and mental health services (referral only); refugee and immigrant women services; resettlement services; shelter (referral only); social services; English-as-a-Second Language (ESL) and Spanish literacy classes.

Population Served: Central American Refugees.

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CHINESE PROGRESSIVE ASSOCIATION (CPA)
27 Beach Street, #3B, Boston, MA 02111
617-357-4499

Staff Languages: Cantonese, English, Mandarin and Spanish

Eligibility Requirements: N/A

Fees: Most of our services are free of charge. $20 for membership.

Description: CPA, formed in 1977 as a community organization, works for the empowerment of the Chinese American community in the areas of employment, immigration, housing, education, and community control.

Services: Community organizing to obtain equality and justice for the Chinese community; employment services include job postings and referrals;information and referral regarding workers' rights and social services; assistance to Chinese-speaking people on a drop-in basis and provision of written translation; support network for Chinese immigrant women; ESL and citizenship classes taught.

Population Served: Chinese immigrants.

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COALITION OF LABOR UNION WOMEN (CLUW)
GREATER BOSTON CHAPTER
145 Tremont Street, 7th Floor, Boston, MA. 02111
617-354-2283

Staff Languages: English

Eligibility Requirements: Union women or men, retirees and associate membership if non-union.

Fees: $5.00 per year.

Description: The Greater Boston Coalition of Labor Union Women (CLUW) Chapter is a membership organization that provides training, resources and advocacy for issues important to working women, primarily union women. CLUW encourages members to be more effective in taking their issues to their unions for action.

Services: Information and referral services in regard to working women's issues or problems at the workplace; training programs for all women in unions on issues such as winning contract language for child care, parental leave, on sexual harassment and information on comparable worth, family benefits, substance abuse, reproductive hazards and occupational health and safety issues.

Population Served: Union women.

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COALITION ON NEW OFFICE TECHNOLOGY (C.N.O.T.)
1 Summer Street, Somerville, MA 02143
617-536-8324

Staff Languages: English

Eligibility Requirements:

Fees:

Description: CNOT is a statewide coalition of over forty-five organizations as well as individuals committed to guaranteeing that Massachusetts workers benefit from new office technology. CNOT's aim is to help prevent problems and to make the most of the opportunities opened up by new technology.

Services: Information and referral services regarding health, safety, job and social impact of new office technology.

Population Served: Office workers, unions, community and women's organization.

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C.O.P.E. (COPING WITH THE OVERALL PREGNANCY/PARENTING EXPERIENCE)
530 Tremont Street, Boston, MA 02116
617-537-5588

Staff Languages: English, some Spanish

Eligibility Requirements:

Fees: Third party, Medicaid and sliding fee.

Description: Comprehensive Mental Health Clinic with special interest in pregnancy and parenting, and helping women become more self-sufficient.

Services: Case management with treatment in mental health clinic; medical and mental health services for adolescents and adults.

Population Served: Any Greater Boston area resident with issues or questions concerning pregnancy, parenting or family.

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CRITTENTON HASTINGS HOUSE
10 Perthshire Road, Brighton, MA 02135
617-782-7600

Staff Languages: English, Dutch, Papamianto, Portuguese, and Spanish

Eligibility Requirements: Differs according to each program.

Fees: Residential/education program is free to income eligible clients. Fees for clinical program depends on procedure.

Description: Services for women, children and families around needs related to sexuality, pregnancy, parenting, and family life.

Services: Case management for pregnant/parenting teens and high risk teens; child care scheduled to open on-site September 1990 for children ages 2 months to 5 years; employment services include job readiness and vocational training for pregnant/parenting teens; parenting and child development classes for pregnant/parenting teens; information and referral services; medical and mental health services for gynecological care and abortions; resettlement services include housing assistance for pregnant, homeless women; shelter for pregnant, homeless women; social services include life skills and counseling; alternative education programs for pregnant/parenting teens.

Population Served: Community based services: low income pregnant/parenting teens. Clinical services: women of all ages.

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DAYBREAK CRISIS PREGNANCY CENTER
1384 Massachusetts Avenue, Cambridge, MA 02138
617-576-1981

Staff Languages: English, Spanish

Eligibility Requirements: None

Fees: None

Description: Pregnancy testing, counseling, pregnancy support services, baby/ maternity clothes and post abortion counseling.

Services: Information and Referral services.

Population Served: Women in Boston/Metro Area.

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DAYBREAK, INC.
72 Cambridge Street, Suite 222, Worcester, Mass. 01603
508-755-9030/Hotline 508-755-5371

Staff Languages: English, Spanish

Eligibility Requirements: Not actively using drugs/alcohol.

Fees: None

Description: Shelter and advocacy for battered women and their children. Hotline (7 days, 9-5), shelter (24hr.) and support groups for women battered by their partners.

Services: Case management involves an advocate working with each woman in the shelter to meet her safety, monetary, legal, health, housing and employment needs; child care is provided for all support groups (up to 12 years old); emergency services include a hotline and shelter for women and children; family services; information and referral services for shelters, groups, health care counseling and legal aid interpreter/translation services for all programs in English or Spanish; legal services include advocacy on 209A and related matters; and shelter facilities for up to 5 women and their children for a 4 week stay in an anonymous location.

Population Served: Women currently/formerly battered by partners and their children.

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D.E.A.F. INC. (DEVELOPMENTAL EVALUATION AND ADJUSTMENT FACILITIES)
215 Brighton Ave., Allston, MA 02134
617-254-4041 (U/TDD)

Staff Languages: American Sign Language (ASL), English, Spanish

Eligibility Requirements: Deaf and severely hard of hearing adults.

Fees: For evaluations not sponsored by Mass. Rehabilitation Commission.

Description: D.E.A.F., Inc. is Massachusetts' only multi-service agency for deaf people.

Services: Community organizing includes Black Deaf support group, Deaf Alcoholics Anonymous group; emergency services include independent living specialist for walk-ins; employment services include vocational, academic, and communication skills; support group for Latinos with a deaf family member;information and referral services; interpreter and translation services for ASL and Spanish; refugee and immigrant women services (advocacy); social services include Deaf Independent Living Program and Project ALAS for Latinos; state-wide TDD/telephone relay service, Education and Training Program.

Population Served: Deaf and severely hard of hearing adults.

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DOVE, INC. (DOMESTIC VIOLENCE ENDED)
P.O. Box 287, Quincy, MA 02269
617-471-5087

Staff Languages: English and TDD (Telephone Device for the Deaf) (other interpreter services are available)

Eligibility Requirements: Battered women and their children in crisis.

Fees: $2.00 per day for shelter.

Description: 2 Hotlines, emergency shelter, counseling, information and referral for legal, welfare, and housing information.

Services: Case management for women and children; legal advocacy and information; emergency services include shelter for battered women and their children, information and referral for legal, welfare, housing and crisis intervention services.

Population Served:

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EAST BOSTON ECUMENICAL COMMUNITY COUNCIL
28 Faris Street, East Boston, MA 02128
617-569-1134 617-567-2750

Staff Languages: English, Chinese, Khmer, Spanish, Vietnamese

Eligibility Requirements: Expectant mother or mother who has given birth.

Fees: None

Description: The Latina Mothers' support group provides ESL, parenting and support skills to young Latina mothers for a 20 week period.

Services: Community organizing in Latina, Cambodian and Vietnamese communities; child care is provided while women are participating in the support group; emergency food service for women and children; employment services; family services include home visiting, and conflict resolution; legal services provided for the Amnesty program, legal information and counseling of paralegals; medical and mental health services include referrals; provide whatever kinds of direct service and advocacy that immigrants and refugees populations ask for.

Population Served: Vietnamese, Cambodian, Latina communities, primarily of East Boston, as well as surrounding communities.

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EDUCATIONAL OPPORTUNITY CENTER FOR MASSACHUSETTS (EOC)
Offices in Boston, Lowell, Lynn, New Bedford, Pittsfield, Springfield, Chicopee and Worcester
Central Office 508-754-6829

Staff Languages: Interpreter services are available in some offices.

Eligibility Requirements: 19 years and older, low income, ethnic and linguistic minorities, and other non-traditional students who are first generation college students (no person requesting EOC services shall be excluded.)

Fees: All services are free.

Description: For the past 15 years, the Educational Opportunity Centers for Massachusetts have provided comprehensive educational access services to potential nontraditional student populations throughout the state. Federally-funded services include career counseling, educational program information and application assistance, advocacy, and ancillary services related to successful placement and retention in postsecondary programs.

Services: Information and referral services for educational and training programs, financial aid, careers.

Population Served:
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ELIZABETH STONE HOUSE
P. O. Box 59, Jamaica Plain, MA 02130
617-522-3417

Staff Languages: English, Spanish

Eligibility Requirements: Women must not be actively using drugs or alcohol. Also, they should not be suicidal or violent.

Fees: Nominal monthly fee (sliding scale).

Description: Two programs are offered which are a five month residential mental health program for women and their children (which is not a shelter) and a two month battered women's shelter.

Services: Emergency services include a shelter and 24 hour hotline; employment services (referral only); family services include parenting groups and structured play groups for children; information and referral services; interpreter/translation services as needed; legal services is only advocacy; mental health services; shelter; and social services includes general advocacy for basic social needs.

Population Served: Women in emotional distress and their children and battered women and their children.

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EMPLOYMENT CONNECTIONS, INC.
980 Broadway St., Chelsea, MA 02150
617-884-1755

Staff Languages: English, Indonesian, Japanese, Khmer, Mandarin, Portuguese, Spanish, Vietnamese

Eligibility Requirements: Varies from program to program.

Fees: NONE

Description: E.C.I. is an education and job training program for low income adults and youth who reside in the Metro North SDA.

Services: Vocational skills training: business education job training program; machinist training for limited English speakers; education: English-as-a-second language; ESL/Civics for Amnesty applicants; workplace education; vocational remedial education; adult literacy; engineering aide training; youth: Pregnant and Parenting Teen Program; after school youth tutoring program; summer youth employment program; vocational exploration program; employment services: vocational ESL; employment related services.

Population Served: Low income adults and youth of Metro North SDA, Linguistic minorities, Latino, Cambodian, Vietnamese and others.

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EMPOWERMENT WORKSHOPS
1330 Beacon St., Suite 356, Brookline, MA 02146
617-232-0500

Staff Languages: English, Spanish

Eligibility Requirements: Pre-screening.

Fees: $25 dollars per meeting.

Description: Woman owned and managed organization which conduct psycho-educational workshops for women called "Women's Empowerment, Contemporary Conflicts for Women."

Services: Medical and mental health services include individual counseling for adults.

Population Served:

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FAMILY PLANNING COUNCIL OF WESTERN MASSACHUSETTS, INC.
16 Center Street, Northampton, MA 01060
413-586-2016

Staff Languages: English, Spanish, Vietnamese

Eligibility Requirements:

Fees: Sliding fee scale - medical services; no fee - Project SAFE and WIC.

Description: A non-profit organization which offers comprehensive family planning health care services throughout Western Massachusetts.

Services: Project SAFE provides case management for pregnant/parenting teens through 21 years; child care is available for Project SAFE participants with limited voucher slots and on-site babysitting; employment services include vocational/career counseling; information and referral services; and medical and health services include comprehensive family planning services to women in Hampshire, Hampden, Franklin and Berkshire counties.

Population Served: Project SAFE-pregnant/parenting teens in Springfield; Medical sites - primarily women of childbearing years; WIC-women, infants, children under 5 who are income eligible.

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FAMILY SERVICE OF GREATER BOSTON
341/2 Beacon Street, Boston, MA 02108
617-523-6400

Staff Languages: English, Spanish

Eligibility Requirements: Need for services.

Fees: None to full fees (ability to pay).

Description:

Services: Family Action Support Team Spouse Abuse Unit; special case management unit; comprehensive family services; information and referral services; medical and mental health services provided via home health aides, homemakers, and mental health clinicians.

Population Served: Individuals and families living in Greater Boston Area.

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FENWAY COMMUNITY HEALTH CENTER
93 Massachusetts Avenue, Boston, MA 02115
617-267-0900

Staff Languages: English, Portuguese, Spanish

Eligibility Requirements:

Fees: Vary depending on program.

Description: FCHC serves the Fenway neighborhood and the lesbian/gay community. FCHC has over 15 programs for a wide range of mental health and medical services including alternative insemination, and the Boston Women AIDS Information Project.

Services: Case management in lesbian/gay substance abuse treatment program; community organizing in Victim Recovery Program; information and referral services through the Gay/Lesbian Helpline 267-9001; medical and mental health services offer comprehensive services including HIV/AIDS; social services include the Victim Recovery Program. The Alternative Insemination Program offers home-based insemination services for lesbians and single heterosexuals interested in becoming pregnant. Boston Women AIDS Information Project provides information and education to women at risk of HIV or who are HIV positive primarily in communities of color.

Population Served: Fenway residents, Lesbian/Gay community.

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F.I.N.E.X. HOUSE INC.
P.O. Box 1154, Jamaica Plain, MA 02130
Business 617-436-2002 Emergency 617-288-1054

Staff Languages: American Sign Language, Dutch, English, Portuguese, Spanish (Interpreters are available)

Eligibility Requirements: Battered women/children.

Fees: None.

Description: Shelter for battered women and children with special focus on women or children with disabilities.

Services: Case management; emergency services; employment services; family services; information and referral services; interpreter/ translation services; legal services; medical and mental health services; shelter; and social services.

Population Served: No boundaries.

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FIRST CALL
c/o United Way of Central Mass.
484 Main Street, Worcester, MA 01608
508-755-1233

Staff Languages: English, Spanish

Eligibility Requirements:

Fees:

Description: Complete listing of educational opportunities, resources and support groups for women in the Worcester area.

Services: Case management including some advocacy; information and referral services.

Population Served: All of Central Massachusetts.

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GAY & LESBIAN ALLIANCE (GALA)
P.O. Box 322, Dorchester, MA 02122
617-825-3737

Staff Languages: English

Eligibility Requirements: Open to all residents and surrounding area.

Fees: None

Description: The purpose of Dorchester GALA shall be to further the acquaintance, mutual support, and social activities among gay and lesbian people in Dorchester, and their respective families and friends; and to encourage the development of special interest groups that are open to all members.

Services:

Population Served: The gay and lesbian population of Dorchester and the surrounding area.

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GAY AND LESBIAN HELPLINE
16 Haviland Street, Boston, MA 02115
Helpline 617-267-9001 Helpline Coordinator 617-267-0900

Staff Languages: English (sometimes interpreter services are available)

Eligibility Requirements: None

Fees: None

Description: Offers support, education, referrals and crisis intervention to the gay/lesbian/bisexual community.

Services: Information and referral services for legal assistance, medical and mental health, etc. Offers a connection to the gay/lesbian/ bisexual community and services.

Population Served: Gay/lesbian/bisexual community.

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GAY COMMUNITY NEWS - PRISONER PROJECT
62 Berkeley Street, Boston, MA 02116
617-426-4469

Staff Languages: English

Eligibility Requirements: Lesbian prisoners.

Fees: None

Description: Offers a free subscription to weekly newspaper, free pen pal ads, free (used) books to prisoners.

Services:

Population Served:

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GAY/LESBIAN ADVOCATES AND DEFENDERS
P.O. Box 218, Boston, MA 02112
617-426-1335

Staff Languages: English

Eligibility Requirements: None

Fees: Free

Description: Public interest legal foundation which provides information, attorney referrals and educational programs. Has AIDS Law Project for people experiencing discrimination due to their HIV status.

Services: Information and referral services and legal services.

Population Served:

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GAYS AND LESBIANS OF WATERTOWN (GLOW)
P.O. Box 384, Watertown, MA 02172

Staff Languages: English

Eligibility Requirements:

Fees: Newsletter, after 3 issues $15.00 - individual, $23 household.

Description: A social group to all interested gays and lesbians, monthly newsletter and potluck dinners.

Services: Social group, potlucks and newsletter.

Population Served: Gays and lesbians in Watertown and surrounding communities.

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GOVERNOR'S OFFICE ON WOMEN'S ISSUES
State House, Room 109A, Boston, MA 02133
617-727-7853 or 727-2776

Staff Languages: Cantonese, English

Eligibility Requirements: None

Fees: None

Description: Governor's staff provides information on women's services and programs. Advocate for women with Governor's Office.

Services: Child care information available; employment services include information and assistance on resume preparation; information and referral services include clearinghouse on women's programs.

Population Served: Women in Massachusetts.

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GREATER LAWRENCE FAMILY HEALTH CENTER
150 Park Street, Lawrence, MA 01841
508-685-1770

Staff Languages: Spanish, English

Eligibility Requirements: Health Center, patient only; immigration counseling is open to non-health center patients.

Fees: Medicaid, self-paid, insurance.

Description: Case manager service which covers pregnancy and 3 months post-partum.

Services: Lawrence prenatal support system and teen pregnancy support group; case management for prenatal patients and high risk children under 6 years; education and advocacy for HIV in the Merrimack Valley area; general medical and mental health services for patients only; immigration counseling for anyone in community requesting services; social services available for all patients who require services.

Population Served: Pregnant women patients and other patients and general public in the Merrimack Valley area (a high percentage of which are Hispanics, immigrants and refugees).

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GREATER LAWRENCE YWCA
38 Lawrence Street, Lawrence, Mass. 01840
687-0331

Staff Languages: English, Spanish

Eligibility Requirements: Basic Membership.

Fees: $20.00 year membership for adult women; $6.00 for girls membership.

Description: Persons must also follow guidelines and certain specifications associated to contracted programs.

Services: Case management via DSS youth service counseling; community organizing through women's network program; child care for 1 month to 12 years old; emergency services include residence program through Welfare contract; family services include health and fitness; bi-lingual child care and program staff members; YWCA residence for women; youth counseling services.

Population Served: White, Hispanic, Black, Asians, American Indians.

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HARBOR ME, INC.
P.O. Box 191, Chelsea, MA 02150
617-884-8974

Staff Languages: English, Khmer, Spanish, Vietnamese

Eligibility Requirements: For abused women and their children only.

Fees: None

Description: Provide shelter, support, and advocacy to abused women and their children.

Services: Emergency services include crisis intervention, shelter and advocacy support; legal services offer help in obtaining restraining orders; refugee and immigrant women services include support for abused Cambodian, Vietnamese, and Hispanic women; provides emergency safe-homes and transitional housing, and on-going support and advocacy for children.

Population Served: Battered women and their children.

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HEALTH AWARENESS OF CENTRAL MASS. - ACCESS FUTURES
2 Woodland Street, Worcester, MA 01609
508-756-5454 or 508-792-0711

Staff Languages: English, Spanish

Eligibility Requirements: Drop-outs 16 through 23 years old.

Fees: None

Description: ACCESS Futures is an educational program for pregnant/parenting teen women. Youth parents work on General Education Diploma (GED) along with employment skills.

Services: Case management provided by 2 counselors for 25 teen moms; on-site child care for 1 month to 2 years 9 months; employment and training skills and assessment; referral to teen pregnant programs as needed; arrange appointments connected to prenatal and family practices clinics; one quarter of our clients are in and out of shelters; provide social services by working with DSS workers and ET staff at Welfare offices.

Population Served: Teenage Women - out of school working on GED with child care on-site.

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HELP FOR ABUSED WOMEN AND THEIR CHILDREN (HAWC)
9 Crombie Street, Salem, MA 01970
508-744-8552 and 508-744-6841

Staff Languages: English, Spanish

Eligibility Requirements: Must be abused, 18 or older, no active substance abuse.

Fees: None

Description: Shelter support services for abused women and their children, including legal, housing and welfare advocacy, groups.

Services: Community organizing; emergency services; information and referral services; legal services; and shelter.

Population Served: Primarily abused women and their children.

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HISPANIC OFFICE OF PLANNING & EVALUATION, INC. (HOPE)
55 Dimock Street, Goddard Bldg., 2nd Floor, Roxbury, 02119
617-442-9401

Staff Languages: Cape Verdean Creole, English, Spanish

Eligibility Requirements:

Fees: None

Description: Educational counseling for low-income, 1st generation persons wishing to continue their education and move on to post-secondary educational opportunities.

Services: Community organizing includes educational advocacy around parental involvement in children's education; information and referrals to traditional and non-traditional educational programs and institutions; refugee and immigrant women services include information, referrals and advocacy on educational issues and opportunities.

Population Served: Primarily low-income 12-27 years old.

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IMMIGRANTS ASSISTANCE CENTER, INC.
58 Crapo Street, New Bedford, MA 02340
508-996-8113

Staff Languages: English, Portuguese and Spanish

Eligibility Requirements: Non-English speaking.

Fees: None

Description: Support groups.

Services: Case management; child care; information and referral services interpreter/translation services; also hypertension screenings.

Population Served: Portuguese, Cape Verdean, Brazilian and Hispanic, Minority, but will assist anyone who seeks our help if our resources so permit.

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INTERNATIONAL COUNSELING AND CONSULTING
54 Beals Street, Brookline, MA 02146
617-734-5042

Staff Languages: English (Other interpreter services are available)

Eligibility Requirements:

Fees: Sliding scale and insurance accepted.

Description: Sponsor newcomer women's groups.

Services: Medical and mental health services include individual, couple and family therapy, consultation to other agencies regarding cross-cultural issues.

Population Served: Asian (esp. Indian, Vietnamese, Cambodian, Laotian) and Middle Eastern (Arabic speaking).

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INTERNATIONAL INSTITUTE OF GREATER LAWRENCE, INC.
454 Canal Street, Lawrence, MA 01840
(508) 687-0981

Staff Languages: Arabic, Chinese, English, French, Hindi, Khmer, Spanish, Thai, Vietnamese

Eligibility Requirements: No restrictions.

Fees: All services free except immigration services (sliding scale - based on ability to pay).

Description: Immigration services; counseling; and Adolescent Pregnancy Prevention Program.

Services: Case management; community organizing; child care; emergency services; employment services; newcomer family life education center; information and referral services; include HELP LINE (508) 688-HELP; interpreter/translation services; legal services and immigration center; refugee and immigrant women services; resettlement services; social services; health promotions and life/aids project.

Population Served: Refugees and immigrants, all ethnic groups.

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INTERSEMINARIAN PROJECT PLACE
32 Rutland Street, Boston, MA 02118
617-262-3740

Staff Languages: English, Spanish

Eligibility Requirements: None

Fees: None

Description: Homeless Resource Center -- Lunch program Monday-Thursday 12-1, Workshops, referrals, 12-4 p.m. Open to men, women and children.

Services: Program to provide homeless individuals with employment; counselor from the Department of Mental Health conducts weekly visits for medical and mental health services; day shelter program.

Population Served: No restrictions (mostly individual adults).

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LA ALIANZA HISPANA, INC.
409 Dudley Street, Roxbury, MA 02119
617-427-7175

Staff Languages: English, French and Spanish

Eligibility Requirements: Low Income Hispanics in Boston.

Fees: None

Description: Not-for-profit community based multi-service agency.

Services: Case management; community organizing in Boston Public Schools; after-school child care; protective services; adult education/ placement for employment; Mental Health Clinic for family therapy; therapy groups for women substance abusers; 80 fully bi-lingual staff (English, Spanish); medical and mental health services include outpatient services and social clubs; refugee and immigrant women services; Senior Center; Summer Camp; Social Club.

Population Served: Hispanics, low income.

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LEAGUE OF WOMEN VOTERS OF MASSACHUSETTS
133 Portland Street, Boston, MA 02114
617-523-2999, 723-1421
800-882-1649 (Voter Information Phone)

Staff Languages: English

Eligibility Requirements: Voting members must be 18 years old and U.S. citizens; non-voting membership is open to all.

Fees: Annual membership fee is $50.00.

Description: A non-partisan grassroots organization to support citizen action at the local, state, and national levels and to influence public policy through education and advocacy. The organization has 86 local chapters throughout the Commonwealth. Our role is study and advocacy, we do not offer direct service except for a voter information phone.

Services: Information services include voter information phone staffed by volunteers who answer questions primarily about government but who are available for other inquiries.

Population Served: Massachusetts.

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MACHINE ACTION PROJECT
1176 Main Street, Springfield MA 01103
413-781-6900

Staff Languages: English/Spanish

Eligibility Requirements: JTPA/Welfare Income Eligible.

Fees: No

Description: Course is an open ended training program in machining that prepares women for entry level machine shop positions.

Services: Case management; child care on-site while in training (2 years 9 months to school age); employment services include placement, shop visits and mentors; interpreter/translation services in Spanish; refugee and immigrant women services include English-as-a-Second-Language and pre-employment skills.

Population Served:

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MASSACHUSETTS AFFORDABLE HOUSING ALLIANCE (MAHA)
169 Massachusetts Avenue, Boston, MA 02115
617-536-1200

Staff Languages: English (Limited Spanish interpreters available)

Eligibility Requirements: None.

Fees: None but MAHA has membership dues for those who want to support it.

Description: Sponsors women organizers group.

Services: Women Organizers Group holds regular meetings of women who work as community organizers; Home Buyers Union focuses on removing roadblocks to affordable housing for families earning $18,000-$35,000.

Population Served:

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MASSACHUSETTS ASSOCIATION OF MEDIATION PROGRAMS
43 Dalton Road, Belmont, MA 02178
(State-wide offices)
617-489-5820 (state association)

Staff Languages: English

Eligibility Requirements: Willingness to negotiate dispute.

Fees: Generally none

Description: Mediation services for community, court and family disputes.

Services: Legal services include parent-child, family and divorce mediation which is available at the different centers.

Population Served: Open to all Massachusetts residents.

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MASSACHUSETTS DEPARTMENT OF EMPLOYMENT AND TRAINING (DET)
19 Staniford Street, Boston, Massachusetts 02114
617-727-6230

Staff Languages: Interpreters are available for any language.

Eligibility Requirements: Varies according to program funding.

Fees: None

Description: Three projects in particular target women: Building Opportunity Project which provides greater access to employment for women, residents of impacted areas and linguistic people of color in Boston's new construction and engineering jobs; Employment Express Women's Career Choice Program which will be piloted in the fall of 1990 to provide women claimants with broader career choices for higher wage jobs; and ET CHOICES Young Parents Initiative which provides support services, job placement and training to pregnant/parenting teens receiving AFDC, general relief and food stamp assistance.

Services: Employment services include unemployment insurance benefits, specialized employment programs, training and a full range of employment services; information and referral; interpreters are available in any language needed; case management; child care referrals to state-sponsored Child Care Resource Centers; refugee services include the Refugee Education and Employment Program (See Refugee and Immigrant Employment and Training Resource Guide).

Population Served: Population served varies according to the program.

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MASSACHUSETTS DEPARTMENT OF MENTAL HEALTH - REFUGEE ASSISTANCE PROGRAM
24 Farnsworth Street, Boston, MA 02210
617-727-5600

Staff Languages: Cambodian, English, Haitian Creole, Vietnamese

Eligibility Requirements: Refugees and immigrants.

Fees: None

Description:

Services: Information and referral services for clients related to mental health problems; interpreter/translation services for emergencies in the state mental health facilities; medical and mental health services (information and referral only); technical assistance, training, referral and advocacy.

Population Served: Southeast Asian and Haitian.

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MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH - HEALTHY START PROGRAM
150 Tremont Street, 3rd Floor, Boston, MA 02111
(State-wide services)
617-727-7593

Staff Languages: English, Haitian Creole, Spanish

Eligibility Requirements: Any woman who is pregnant, living in Massachusetts, who doesn't have any health insurance and meets income eligibility guidelines.

Fees: -

Description: Healthy Start is a program of care for pregnant women. Provides payment for prenatal care and delivery, and information and referrals to women for other support services available in their community.

Services: Information and referral services through the 800 Pregnancy Hotline numbers statewide; the program pays for prenatal care and delivery through postpartum checkup and initiates applications for women who appear eligible for Medicaid, and follows them through the process.

Population Served: Same as eligibility requirements.

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MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH
WOMEN, INFANTS AND CHILDREN PROGRAM (WIC)
150 Tremont St., Boston, MA 02111
35 sites throughout the state
1-800-WIC-1007

Staff Languages: Chinese, English, Haitian (French), Khmer, Laotian, Portuguese, Spanish, Vietnamese

Eligibility Requirements: Pregnant or lactating women, infants and children up to 5 years of age who are low income and nutritionally at risk.

Fees: None

Description:

Services: Information and referral services; nutrition counseling, vouchers to get food supplement, and appropriate referrals.

Population Served: All those who are eligible and who live in the state of Massachusetts.

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MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH - WOMEN'S HEALTH DIVISION
150 Tremont Street, 3rd Floor, Boston, MA 02111
617-727-7222

Staff Languages: English, Khmer

Eligibility Requirements:

Fees:

Description:

Services: Individual counseling and advocate to Cambodian women; victims of rape and violence; child care referrals through the Child Care Resource Centers; employment referrals to appropriate agencies; family services include home visiting; information and referral on social services available to Cambodian women; interpreter/ translation services for women only; legal services include help in obtaining restraining orders and referral to lawyers who work with low-income women; referral to IPC and provides counseling if needed; social service referrals; provides technical assistance to providers; provides a series of workshops to Khmer women regarding health care, diseases (AIDS), safety, court systems, and women's rights.

Population Served: Cambodian women.

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MASSACHUSETTS FRIENDS OF MIDWIVES
P.O. Box 3188, Jamaica Plain, MA 02130
617-776-7421

Staff Languages: English, German and some Spanish (interpreter services are available)

Eligibility Requirements: Women with background/interest in midwifery and childbirth.

Fees: $20/year organizational membership/no fee for referral.

Description: Massachusetts Friends of Midwives, founded in 1983, is an education support and advocacy organization which promotes the practice of midwifery. Has applied for funding to develop training programs for immigrant women who worked as midwives in their native countries.

Services: Community organizing, in support of improved maternity care/midwives services; information and referral services include childbirth information, service providers, and consumer education. Publish directory, conduct yearly conferences, courses, and workshops; advocacy for midwives and their clients.

Population Served: All Massachusetts, concentrated in Greater Boston area.

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MASSACHUSETTS GAY AND LESBIAN POLITICAL CAUCUS
P. O. BOX 246, State House, Boston, MA 02133
617-262-1565

Staff Languages: English

Eligibility Requirements:

Fees:

Description: The Massachusetts Gay and Lesbian Political Caucus (MGLPC) is a voluntary, non-partisan organization. Funding comes from member contributions and donations. MGLPC works solely on legislation of importance to the lesbian and gay community -- the lesbian and gay civil rights bill, foster care, mandatory HIV testing, confidentiality, AIDS and HIV-related legislation, health care, insurance, and more.

MGLPC works actively in coalition with other organizations and actively encourages the participation of women and men from diverse backgrounds, heritages, and ages, and from all walks of life.

Services:

Population Served: Lesbian and gay community statewide.

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MASSACHUSETTS GENERAL HOSPITAL - REVERE HEALTH ASSOCIATES
300 Broadway, Revere, MA 02151
617-284-0064

Staff Languages: English, Khmer

Eligibility Requirements: None

Fees: Vary according to time spent with physician, most insurance plans accepted.

Description: Revere Health Associates is a satellite health center of Mass. General Hospital providing health care services including OB/GYN, internal medicine and pediatrics.

Services: Medical and mental health services and social services.

Population Served: Anyone.

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MASSACHUSETTS HEALTHY START COALITION
c/o Mass. Advocacy Center, 95 Berkeley Street,
Boston, MA 02116
617-357-8431

Staff Languages: English

Eligibility Requirements: N/A

Fees: N/A

Description: A coalition of 50 state and local health and human service groups dedicated to universal prenatal care and parenting, preventing needless infant death and disability across the Commonwealth.

Services: Community organizing; information and referral services; advocacy.

Population Served:

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MASSACHUSETTS OFFICE FOR CHILDREN
10 West Street, Boston, MA 02111
(State-wide offices)
617-727-8900 Ext. 112

Staff Languages:

Eligibility Requirements:

Fees:

Description: Regulates public and private child care services. Provides referrals through a network of child care resource and referral agencies throughout the state.

Services: Child care.

Population Served:

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THE MEDICAL FOUNDATION-PROJECT MATTAPAN
177 Harvard Street/St. Leo's Rectory, Dorchester, MA 02124
617-825-2100

Staff Languages: English, Haitian Creole

Eligibility Requirements: None

Fees: None

Description: Offers services in case identification, outreach, advocacy and training to social service and health care providers, referral of pregnant women to prenatal care.

Services: Outreach to teens, Haitian women and residents of housing developments in Mattapan; outreach to community-based organizations on early I.D. of pregnant women and access to prenatal care; information and referral services for prenatal care and non-medical needs for pregnant women in Mattapan; referral, advocacy and support for refugee and immigrant women; and social service referrals.

Population Served: Pregnant women in the Mattapan area of Boston.

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MIDDLESEX COUNTY DISTRICT ATTORNEY'S OFFICE
VICTIM-WITNESS SERVICE BUREAU DISTRICT
44 Church Street, Lowell, MA 01852
508-458-4440

Staff Languages: English, Spanish (Interpreter services available)

Eligibility Requirements: Victim of crime.

Fees: None

Description: Advocates are available to provide support information on the court process and community resources for victims of crime. Battered women support and information.

Services: Crisis intervention for crime victims/witnesses; family services include work and referrals for victims/witness and females; information and referral; legal services and referrals for other than criminal cases; provide shelter referrals and assistance for battered women & families.

Population Served: All victims of crime in Middlesex County.

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MIDDLESEX COUNTY EMPLOYMENT AND TRAINING PROGRAM
14 Chapel Street, Somerville, MA 02144
617-628-0300

Staff Languages: Armenian, English, French, Persian, Russian, Spanish, and Vietnamese.

Eligibility Requirements: Refugee or low income residents in Middlesex County (Chelsea and Revere).

Fees: None

Description: Classes provided include English-As-A-Second-Language (ESL), Computer and Construction.

Services: Case management available for Southeast Asian and Eastern European clients; child care provided if clients receive welfare; employment services include job placement and job search skills information; and refugee and immigrant women services.

Population Served: All refugees.

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MINORITY AND WOMEN BUSINESS ENTERPRISE (M/WBE) OFFICE
Boston City Hall Plaza, Room 808, Boston, MA 02201
617-725-3728

Staff Languages: English and Spanish

Eligibility Requirements: Women must own, control, and manage 51% of the business.

Fees: No fee

Description: City of Boston is required to award a minimum of 5% of its contracts to Women Business Enterprises and 15% to Minority Business Enterprises in the area of goods, services and construction.

Services: Information and referral services regarding certification and contracting with Boston.

Population Served: Minorities and Women.

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MONTACHUSETT OPPORTUNITY COUNCIL - PRO-HEALTH COMPONENT
283 Main Street, Fitchburg, MA 01420
508-343-6259

Staff Languages: English and Spanish

Eligibility Requirements: Varies, depending on program.

Fees: Free.

Description: Comprehensive family planning services; nutrition counseling and food vouchers; comprehensive social services for teen parents.

Services: Case management for teen parents; community organizing to combat teen pregnancy and early childbearing; information and referral services; family planning; nutrition education; advocacy education and counseling for teen parents.

Population Served:

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MUJERES UNIDAS EN ACCION, INC.
1534 Dorchester Avenue, Dorchester, MA 02122
617-265-3015

Staff Languages: Cape Verdean Creole, English, French, Portuguese, Spanish

Eligibility Requirements: Low-income, Latina/Cape Verdean.

Fees: $10.00 per semester.

Description: English-as-a-Second Language (ESL), Spanish Adult Basic Education (ABE), advocacy and support services, job and career counseling.

Services: Child care for 1.5. - 5 year olds during class time only; emergency services include accompanying people to court and hospitals; employment services include job counseling and referrals; information and referral services to other community agencies, health centers, etc; interpreter/translation services for clients only; social services include advocacy and support groups.

Population Served: Low-income Latina women from Dorchester, Roxbury and Mattapan.

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NATIONAL ASSOCIATION OF WOMEN IN CONSTRUCTION
The Engineering Center, Two Center Plaza, Boston, MA 02108
617-227-5551

Staff Languages: English

Eligibility Requirements: Members must be actively employed in the construction industry. Student members must be in full time construction related program.

Fees: $125 Active member.
$ 60 Associate or student member.

Description: A professional organization for women working in the construction industry.

Services: Employment services include job referral; information and referral services; networking; educational program scholarships.

Population Served:

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NECESSITIES/NECESIDADES
55 Fairview Avenue, Northampton, MA 01060
586-1125

Staff Languages: English, Spanish

Eligibility Requirements: Any women experiencing physical, emotional and/or sexual abuse.

Fees: None.

Description: A non-profit organization that provides 24 hour crisis intervention, counseling, support, shelter, legal and welfare advocacy, and information/referral to women experiencing physical or emotional violence and abuse.

Services: Case management; community organizing; emergency services; family services; information and referral services; legal services; and shelter.

Population Served: Battered women and their children.

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THE NEPONSET HEALTH CENTER
398 Neponset Avenue, Dorchester, MA 02122
617-282-3200

Staff Languages: English, French, Haitian Creole, Hebrew, Hindi-Nepali, Irish, Spanish, and Vietnamese (Interpreter Services are available)

Eligibility Requirements: Open to all.

Fees: Free care applications, sliding fee scale, and health insurance plans.

Description: Community Health Center includes educational/support groups open to all women, a mother's and children's group and an Irish Immigrant Women's Discussion Group.

Services: Case management; community organizing includes leadership and skills development; child care sometimes available for Center visits; employment service referrals; family services; information and referral (all aspects of immigration and refugee needs); interpreter/translation services include a Vietnamese staff person; legal referrals; adult medicine, ob/gyn, pediatrics, mental health department; elderly services, podiatry, optometry, and nutrition; refugee and immigrant women services; shelter referrals; social services include home visiting; Community Food Program, welfare assistance and housing referral.

Population Served: South Dorchester and North Quincy, immigrants and refugees including the Irish, Vietnamese and Haitian communities.

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NEW BEDFORD WOMEN'S CENTER, INC.
252 County Street, New Bedford, MA 02740
508-996-3343

Staff Languages: English, Cape Verdean Creole, Spanish

Eligibility Requirements: Shelter for battered women and children.

Fees: None

Description: Temporary shelter, 24 hour hotline, support groups and legal advocacy.

Services: Case management; emergency services; information and referral services; legal services; shelter.

Population Served: Women victims of violence.

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NEW BEGINNINGS
P. O. Box 1835, Westfield, MA 01086
413-562-1920

Staff Languages: English, Spanish (some interpreter services available)

Eligibility Requirements: Battered women and their children (male children up to 14 years old although exceptions are occasionally made).

Fees: $3.00 per day for adults; $1.00 per day for children (fees can be waived).

Description: New Beginnings is a program of the YWCA of Western Massachusetts that serves battered women and their children. Services include a shelter, 24 hour hotline, legal advocacy, counseling, and support groups for women and children.

Services: Case management; community organizing includes public speaking and informational meetings; emergency services include a shelter, 24 hour hotline and referrals; information and referral services; legal services include advocacy; shelter; and support groups for both women and children.

Population Served: Battered women and their children.

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NEW ENGLAND LEARNING CENTER FOR WOMEN IN TRANSITION (NELCWIT)
25 Forest Avenue, Greenfield, MA 01301
24 Hours - 413-772-0806 Business 413-727-0871

Staff Languages: English, some Hebrew, Spanish

Eligibility Requirements: None

Fees: None - Women need to supply their own food.

Description: Offers shelter and counseling to women and their children who are survivors of battering, rape or incest. Also serves homeless women and their families.

Services: Case management for clients; shelter and hotline; information and referral services for abused women anywhere in the world; legal services include advocacy for abused women; shelter for battered women and survivors of rape and incest (and their children) and homeless women and their children.

Population Served: Women and children.

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NEW HOPE, INC.
P. O. Box 1036, Attleboro, MA 02703
508-695-2113
681 Washington Street, Norwood, MA 02062
617-762-1530
61 Industrial Park Road, Plymouth, MA 02360
508-830-1127
48 Taunton Green, Taunton, MA 02780
508-824-4757

Staff Languages: English, Portuguese, and Spanish

Eligibility Requirements: Depending on the program: battered women, victim of sexual assault or parent who is in need of assistance because of abuse or neglect of children.

Fees: Sliding scale fee for counseling, shelter fee varies according to size of family (sliding scale also).

Description: New Hope provides three programs that are designed for battered women, sexual assault victims and parent aid.

Services: Case management; emergency services include shelter; family services include program for parent aid, information and referral services; interpreter and translation services for Hispanic and Portuguese clients; legal services include court advocacy; medical and mental health services (referral); shelter and social services.

Population Served: See eligibility requirements.

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NEW WORDS BOOKSTORE
186 Hampshire Street, Cambridge, MA 02139
617-876-5310

Staff Languages: English

Eligibility Requirements: N/A

Fees: N/A

Description: Women's bookstore offering women's music, books and journals on women, domestic and international; also community bulletin boards, listing events, services, housing etc.

Services:

Population Served:

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NEWCOMERS JOB BANK
169 Massachusetts Avenue, Boston, MA 02115
617-262-3122

Staff Languages: English, Portuguese, and Spanish (Haitian Creole interpreter available).

Eligibility Requirements: New arrivals to Boston area who are referred from the membership community organizations.

Fees: None

Description: A nonprofit organization which helps newcomers to find jobs, provides employer education about documentation requirements regarding the Immigration Law (IRCA), conducts workplace rights training and monitoring of abuse of workers by employers.

Services: Employment services (see above description).

Population Served: Recent arrivals from Central America, Ireland, Brazil, Southeast Asia and Haiti.

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NEXT STAGE, INC.
64 Wyman Street, Jamaica Plain, MA 02130
617-424-1411

Staff Languages: English, French, Spanish

Eligibility Requirements: Some arts background.

Fees: Variable

Description: Produces the Women in Theater Festival which is an annual event that showcases women performers and artists from New England, the United States and around the world in a series of performances, workshops, playreadings, and panel discussions. Founded in 1984, the Women in Theatre Festival came into being out of a need to introduce the general public to the rich and diverse body of theatre created by women. Since 1984, the Festival has expanded to include dance, music, and the visual arts, out of the realization that it is in all areas of the arts that women are under-represented. Programming now ranges from contemporary drama, music and comedy to post-modern dance, abstract art and multi-media performance art. It is the only such Festival in the United States.

Services: Advocacy for Women in the Arts.

Population Served: Greater Boston and Metropolitan Area.

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9 TO 5 ORGANIZATION FOR WOMEN OFFICE WORKERS
145 Tremont Street, Boston, MA 02111
617-348-2970

Staff Languages: English

Eligibility Requirements:

Fees: $20 - $25 a year membership. Income $15,000 or less - $20 a year
Income $15,000 or more - $25 a year.

Description:

Services: Case management including job problem counseling and strategies for change; community organizing with direct action campaigns; child care issues campaign and support; family services issues campaign and support; information and referral services on a variety of issues, including job design, legal rights, video display terminals, etc.; office health and safety counseling, computer monitoring, counseling and education on rights and strategies.

Population Served: Office workers, i.e., clerical, secretarial, tellers, accounting, data entry, word processors.

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NURSING MOTHERS' COUNCIL (NMC)
P.O. Box 29, Newton, MA 02160
617-244-5102

Staff Languages: English

Eligibility Requirements: None

Fees: Breastfeeding counseling is free.

Description:

Services: Family services include breastfeeding counseling and support, access to breast pump rentals and other breast feeding aids; information and referral services for pregnant women seeking providers, classes, labor support, etc.

Population Served: Breastfeeding counseling is available by phone to anyone who wishes to call. There are counselors scattered throughout most of Eastern Massachusetts.

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OFFICE TECHNOLOGY EDUCATION PROJECT (OTEP)
1 Summer Street, Somerville, MA 02143
617-536-TECH

Staff Languages: English

Eligibility Requirements:

Fees:

Description: OTEP provides educational programs and resources on the health and job impact of new office technology. Helps office workers, mostly women, prevent the problems and make the most of the opportunities opened up by new technology. Educational programs are conducted in four primary settings: at the work site, for employees and employers; at union trainings and events; in the classroom, for business education students and instructors; and for a wide variety of community organizations. In addition, OTEP maintains an up-to-date resource library and staffs a VDT Hotline.

Services: Information and referral regarding health, safety and job impact of new office technology.

Population Served: Office employees/employers, unions, community and women's organizations.

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OLDER WOMEN'S LEAGUE (OWL)
474 Center Street, Newton Corner, MA 02158
617-965-4438
(answering machine)

Staff Languages: No Staff

Eligibility Requirements: None

Fees: $5.00 local dues, $10.00 national dues.

Description: Educational and advocacy organization on the special concerns of mid-life and older women.

Services:

Population Served: Mid-life and older women.

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ORGANIZING AND LEADERSHIP TRAINING CENTER (OLTC)
169 Massachusetts Avenue, Boston, MA 02115
617-536-1200

Staff Languages: English (Limited Spanish interpreters available)

Eligibility Requirements: None

Fees: None but MAHA has membership dues for those who want to support it.

Description: Sponsors women organizers group.

Services: Women Organizers Group holds regular meetings of women who work as community organizers; Home Buyers Union focuses on removing roadblocks to affordable housing for families earning $18,000-$35,000.

Population Served:

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PLANNED PARENTHOOD LEAGUE OF MASSACHUSETTS
99 Bishop Allen Drive, Cambridge, MA 02139
617-492-0518

Staff Languages: English, Haitian Creole, Khmer, and Spanish

Eligibility Requirements: None

Fees:

Description: Reproductive health care, including family planning, pregnancy testing, abortion, gynecological care and counseling around reproductive health issues.

Services: Community organizing to preserve reproductive rights; planned parenthood hotline for sexuality information and other referrals; Spanish, Cambodian, and Haitian; legal referrals for minors seeking abortion, (pro bono lawyers); medical and mental health service include reproductive health care and counseling; referrals to social agencies if needed.

Population Served: All women in need of reproductive health care.

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PLYMOUTH COUNTY RAPE CRISIS CENTER
P.O. Box 4206, Brockton, MA 02403
508-588-8255

Staff Languages: English (Interpreter services are available)

Eligibility Requirements: Victims of sexual assault, rape and incest.

Fees: None.

Description: PCRCC provides individual and group counseling to victims of rape, sexual assault and incest as well as significant others.

Services: Case management includes individual and group counseling; community education on prevention of rape; 24 hour hotline and crisis intervention at hospitals; interpreter/translation services; and medical and mental health services.

Population Served: Rape, sexual assault and incest victims and significant others.

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PROJECT ON WOMEN AND DISABILITY
One Ashburton Place, Room 1305, Boston, MA 02108
617-727-7440

Staff Languages: English

Eligibility Requirements: Women affected by disability.

Fees: Fees for some training, other services free.

Description: Advocacy, training, groups and events for women about disability.

Services: Community organizing; information and referral services for counseling, medical, training, and organizing.

Population Served: Women affected by disability.

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RADCLIFFE CAREER SERVICES
10 Garden Street, Cambridge MA 01238
617-495-8631

Staff Languages: English

Eligibility Requirements: Open to public.

Fees: Counseling $45/session, $5 for library card for 6 months, program costs vary.

Description: Individual counseling and programs to assist people with career planning and exploration, and job hunting issues. Programs focusing on women vary throughout the year. Past programs have included planning issues for women of color and negotiating maternity leave.

Services: Employment services.

Population Served:

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RAPE CRISIS CENTER OF BERKSHIRE COUNTY, INC.
18 Charles Street, Pittsfield, MA 01201
413-443-0089 (hotline)
413-442-6708 (office)

Staff Languages: English

Eligibility Requirements: A woman or man who has been sexually abused and their significant others.

Fees: None

Description: Counselors are trained to provide counseling, information and emotional support in the areas of sexual assault, incest, sexual harassment, obscene phone calls, marital rape, date rape, and myths about rape. A call to the Rape Crisis hotline does not automatically involve the police, however. All information given to a Rape Crisis counselor is strictly confidential, except where the safety of a child is concerned.

Services: Community organizing (speakers and films); emergency services (victim support in the emergency room), police station and 24 hour crisis counseling; family services; legal services (support during police and court procedures); medical and mental health services (referrals), drug and alcohol counseling; workshops on child sexual assault prevention and date and acquaintance sexual assault; therapy groups are provided to sex offenders at the Connecticut Correctional Institution; and volunteer training.

Population Served: Victims of sexual assault.

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RAPE CRISIS SERVICES OF GREATER LOWELL, INC.
295 Varnum Ave., c/o LGH, Lowell, MA 01854
508-452-7721 (Hotline 1-800-542-5212)

Staff Languages: English, Khmer, and Spanish (Lao interpreters are available)

Eligibility Requirements: None.

Fees: None.

Description: 24 hour hotline, crisis intervention counseling for rape, sexual assault and incest victims/survivors and support groups.

Services: Community organizing; 24 hour crisis intervention; family services include counseling for significant others of victims; information and referral services; interpreter/translation services; court and hospital advocacy; Spanish and Cambodian counseling and advocacy for refugee and immigrant women; and social services.

Population Served: Greater Lowell Area.

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RENEWAL HOUSE
P.O. Box 919, Roxbury Crossing, MA 02120
617-566-6881, 277-4194

Staff Languages: Chinese, English, Khmer, and Vietnamese

Eligibility Requirements: Victims of violence and abuse.

Fees:

Description:

Services: Advocates work with each child to help prioritize goals; child care program for 26 hours/week; intake on crisis basis; information and referral to medical, counseling, legal and employment services.

Population Served:

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RESPOND, INC.
P.O. Box 555, Somerville, MA 02143
617-623-5900

Staff Languages: English (Interpreters available)

Eligibility Requirements: Women who have been abused.

Fees: None

Description:

Services: Counseling, support groups; community organizing; child care available for support groups; emergency services include crisis hotline and shelter; referrals for medical and mental health services; interpreter/translation services can be accessed; legal services include legal advocacy, restraining order and criminal charges; emergency shelter and transitional housing; welfare and housing advocacy.

Population Served: Battered women and their children.

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ROSIE'S PLACE
889 Harrison Avenue, Boston, MA 02118
617-442-9322

Staff Languages: English, Spanish

Eligibility Requirements: Homeless, low income women.

Fees: None

Description:

Services: Case management includes individual advocacy counseling; emergency services include beds, clothing, advocacy; employment services (referrals and information); family services include cases that are coordinated with the Department of Social Service; information and referral services; medical and mental health services include a medical team every Tuesday; shelter for 20 women; social services include comprehensive services; day activities and transitional services.

Population Served: Women 18 years and older, homeless, low income.

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ROXBURY MULTI-SERVICE CENTER, INC., COMMUNITY PROGRAMS AGAINST SEXUAL ASSAULT (CPASA)
317 Blue Hill Avenue, Roxbury, MA 02121
617-427-4470

Staff Languages: English, Haitian Creole, Spanish (Interpreters available)
Written information: English and Spanish

Eligibility Requirements: For counseling; sexually abused individuals 17 years and older; those who are 16 and under are referred to hospitals or private therapist. For education: 9 years and older appropriately referred.

Fees: Counseling is free; education has a sliding scale fee.

Description: The Community Programs Against Sexual Assault is a rape crisis intervention and education program which provides consultation, education and training to service providers and community groups, with crisis intervention, supportive counseling and advocacy services to sexually abused persons and their families.

Services: Case management for adults; community organizing via public Rape Awareness Prevention Programs; counseling; information and referral including medical and legal services; interpreter/translation services available in Spanish; mental health counseling on-site; and social services (referrals to Roxbury Multi-Service Center).

Population Served: Services available to all with a focus on the African-American population and residents in Roxbury, Dorchester and Mattapan.

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THE SAMARITANS
500 Commonwealth Avenue, Boston, MA 02215
617-247-0220

Staff Languages: English

Eligibility Requirements:

Fees: No fee for service, free and confidential

Description: 24 hour suicide prevention telephone service, information and referral service, community education on suicide awareness and prevention.

Services: Emergency services include 24 hour hotline; information and referral services; medical and mental health services include referral to mental health services; shelter referrals; social services referrals; staff training regarding suicide awareness and prevention.

Population Served: 84,000 people of which 53% are female by phone, 380 community presentations.

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SOCIAL JUSTICE FOR WOMEN (SJW)
108 Lincoln St., Boston, MA 02111
617-482-0747

Staff Languages: English

Eligibility Requirements: Programs for women in conflict with the law.

Fees: None

Description: SJW advocates for alternatives to incarceration for women and provides services to women inside MCI-Framingham.

Services: Case management of alternative sentencing plans; broker of services for women in conflict with the law.

Population Served: Women from Massachusetts, primarily from the Greater Boston Area.

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SOMERVILLE COMMISSION FOR WOMEN
167 Holland Street, Somerville, Ma 02144
617-625-6600 X-2400

Staff Languages: English (Interpreters available)

Eligibility Requirements: Somerville residents.

Fees: None

Description: Public policy advocacy around women's issues, information and referral, subcommittees on violence against women and human rights.

Services: Information and referral services and interpreter/translation services.

Population Served: Women living in the City of Somerville.

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SOMERVILLE HOSPITAL - SOMERVILLE MEDFORD WIC
230 Highland Avenue, Somerville MA 02143
617-666-4400 Ext. 140

Staff Languages: English, Haitian Creole, Portuguese, Spanish, Vietnamese

Eligibility Requirements: Low income pregnant and breastfeeding women, infants and children under 5 years of age.

Fees: None

Description: Supplementary food and nutrition education.

Services: Family services.

Population Served: Low income pregnant and breastfeeding women, infants and children under 5 years of age.

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SOMERVILLE MENTAL HEALTH ASSOCIATION/THE WELCOME PROJECT
63 College Avenue, Somerville, MA 02145
617-623-3278

Staff Languages: English, French, Spanish

Eligibility Requirements:

Fees: None

Description: The Vietnamese and Latina women's groups organize and empower the community, provide support, create a voice for Latinas and Vietnamese in Somerville.

Services: Community organizing; provide information and referral on social services available to women in Somerville; interpreter/translation services available.

Population Served:

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SOUTH CENTRAL WIC PROGRAM
29 Pine Street, Southbridge, MA 01550
508-765-9167 ext. 205

Staff Languages: English, French, German, and Spanish, (Laotian interpreters are available)

Eligibility Requirements: Pregnant, postpartum nursing teen or in catchment area.

Fees: None

Description: Provides optimal nutrition during periods of growth and development, gives supplemental foods, nutrition counseling and assessment.

Services: Case management for above target population; outreach to health care, homeless shelter, and teen programs; information and referral services.

Population Served: Low to moderate income women, infants and children.

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SOUTH SHORE WOMEN'S CENTER, INC.
14 Main Street, Plymouth, MA 02360
508-746-2664

Staff Languages:

Eligibility Requirements: Victims of abuse.

Fees: None - may develop a sliding fee scale.

Description: Crisis intervention, counseling, court advocacy for victims of domestic violence, short term emergency shelter for women and their children.

Services: Counseling and advocacy crisis intervention 24 hours; 24 hour hotline and emergency shelter; local information and referral services; interpreter/translation services provided through Boston and Brockton; advocacy on 209A Abuse prevention Act; temporary shelter through Safehome Network arranged through other shelters; social services include housing, welfare, court and social service advocacy; counseling and court advocacy for rape victims, new program for children and teens in the schools called the Violence Prevention Project.

Population Served: Women and children from Greater Plymouth Area.

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SOUTHERN JAMAICA PLAIN HEALTH CENTER
687 Centre Street, Jamaica Plain, MA 02130
617-522-5900

Staff Languages: English, Spanish

Eligibility Requirements: None

Fees: Sliding scale.

Description: Neighborhood health center

Services: Family alcoholism program; medical and mental health services.

Population Served: Residents of Jamaica Plain.

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THE SUPPORT COMMITTEE FOR BATTERED WOMEN
P.O. Box 24, Waltham, MA 02254
617-891-0724

Staff Languages: Arabic, French, English, Spanish

Eligibility Requirements: Battered women.

Fees: None

Description: Battered women's organization providing hotline (24 hrs); emergency shelter; safe homes; legal, welfare, training and job advocacy; support groups; education for adults and teens.

Services: Emergency services for shelter, food, transportation; employment services include job advocacy; information and referral for counseling and other agencies; legal advocacy; emergency shelter.

Population Served: Battered women.

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TRANSITION HOUSE
P.O. Box 530, Harvard Sq. Station, Cambridge, MA 02238
617-354-2676 - Business/617-492-0536 - Shelter Advocate Line

Staff Languages: American Sign Language, Chinese, English, French, German, Hindi, Japanese, Russian, Spanish, Swedish

Eligibility Requirements: Battered women and their children, battered lesbians, no boys over 12.

Fees: $5.00 per week (sliding scale).

Description: Battered women's shelter for women and children with welfare, legal and housing advocacy, support groups, parenting skills meetings, etc. 24 hour hotline with referrals.

Services: Case management shelter residents; community organizing includes legislative action through the Massachusetts Coalition; child care includes child support program for children in the shelter; emergency services include 10 weeks in a shelter for families and 6 weeks for women who are alone; employment services available only for shelter residents (some referrals through hotline); information and referral services; legal services include advocacy and referrals; medical and mental health services include support groups for residents and others; refugee and immigrant women's services; and resettlement services include housing advocacy.

Population Served: All battered women, including lesbians and their children.

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UNIVERSITY OF MASSACHUSETTS - EVERYWOMAN'S CENTER (EWC)
Wilder Hall, Amherst, MA 01003
413-545-0883

Staff Languages: Chinese, English, Korean, Spanish

Eligibility Requirements: Women and their significant others.

Fees: All services are free.

Description: Mission is to promote educational access and equity for women in higher education.

Services: Community organizing related to issues of sexual assault and violence; 24 hour hotline; job listings; comprehensive information and referral for women's services; interpreter/translation services in Spanish/English; medical and mental health services include short-term therapy; support groups on many issues.

Population Served: All women and their significant others.

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UNIVERSITY OF MASSACHUSETTS
PROGRAM FOR GAY, LESBIAN, AND BISEXUAL CONCERNS
117 Canee House/SW
Amherst, MA 01003
(413) 545-4824

Staff Languages: English.

Eligibility Requirements: None.

Fees: None except for certain specific events.

Description:

Services: Information and referral services on gay, lesbian and bisexual concerns; social services include newsletter and workshops.

Population Served:

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UNITED STATES DEPARTMENT OF LABOR - WOMEN'S BUREAU
J.F.K. Federal Building/Room 1600
Boston, MA 02203
617-565-1988

Staff Languages: English

Eligibility Requirements:

Fees:

Description: The Women's Bureau is devoted to the concern of working women, from the economically disadvantaged teenager needing skills, to displaced homemakers, to female corporate executives constrained by discrimination. Bureau's major activities and concerns are, employer-supported child care; women in corporate management; promoting job and training opportunities for economically disadvantaged women/middle-aged minority women; opportunities for women in skilled trades; impact of technology change on clerical workers; research on women's employment issues. Publications are available (call, write or visit office).

Services: Employment related services and policy information; information and referral services.

Population Served: Women age 16 and over.

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UPHAMS CORNER HEALTH CENTER
500 Columbia Road, Dorchester, MA 02165
617-287-8000

Staff Languages: English, Cape Verdean Creole, French, Khmer, Lao, Spanish, and Vietnamese (Interpreter services available)

Eligibility Requirements: Registered member (open registration).

Fees: Medicaid, insurance and self-pay.

Description: Multicultural, multilingual community health center with comprehensive services.

Services: Family services include mental health services; information and referral services for members; primary medical care; and social services.

Population Served: North Dorchester, Roxbury.

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WALTHAM BATTERED WOMEN SUPPORT COMMITTEE
P. O. Box 24, Waltham, MA 02254
617-899-8676

Staff Languages: American Sign Language (ASL), Arabic, English, French, Portuguese, Spanish

Eligibility Requirements: Battered women in fear for their lives. Shelter is not handicapped accessible.

Fees: Sliding scale or free.

Description: Services include a 24 hour hotline, a nine bed shelter, safe homes, support groups, advocacy for legal, housing and welfare issues, children's services and community education.

Services: Community organizing; emergency services include shelter and 24 hour hotline; employment services (referral); family services include support groups for mothers; information and referral services; interpreter and translation services; legal services include court advocacy; medical and mental health services (referral); resettlement services (referral); shelter; and social services (referral).

Population Served: Battered women.

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WOMANSHELTER/COMPANERAS
P. O. Box 6099, Holyoke, MA 01041
413-536-1628

Staff Languages: English, Spanish (some interpreter services available)

Eligibility Requirements: Battered women who are not actively using and/or abusing drugs, alcohol and medications. Also, women must be emotionally stable.

Fees: Shelter is $1.50 per day for adults and $.50 for children (sliding scale).

Description: Services to battered women and their children.

Services: Case management includes assignment of counselor; community organizing includes public speaking; child care is provided as a structured children's program; emergency services include shelter and 24 hour hotline; employment services (referral); family services include referral and counseling; information and referral services, interpreter/translation services are provided as specifically needed; legal services; medical and mental health services by referral; shelter; and social services include housing advocacy and counseling for individuals and groups.

Population Served: Battered women and their children (physical or emotional abuse).

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WOMANSPLACE
P.O. Box 4206, Brockton, MA 02403
508-588-2041 (24 hour Hotline)

Staff Languages: English, Spanish

Eligibility Requirements: Battered women and their children.

Fees: None

Description: Provides emergency shelter, 24 hour hotline, individual and group counseling, legal advocacy for battered women and their children.

Services: Emergency services include shelter and counseling; information and referral services (24 hour hotline); interpreter/translation services in Spanish; shelter for battered women and their children up to 8 weeks.

Population Served: Battered women and their children.

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WOMEN AND FILM AND VIDEO
71 Cherry Street, Cambridge, MA 02139
617-876-3821

Staff Languages: English

Eligibility Requirements: 3 years of professional experience in the fields of film or video.

Fees: $45.00 (full membership) $20.00 (Associate membership).

Description: Non-profit organization dedicated to increasing the effectiveness of professional women working in all areas of the visual media. This means not only promoting the accomplishments of women in the field, but also creating a community of women in the media.

Services: Employment services on an informal basis; information and referral services include networking for information on services, internships, etc., educational programs in all areas of film and video, film festivals.

Population Served: Professional women in the fields of film and video and women wishing to enter these fields.

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WOMEN CENTER/STANLEY STREET TREATMENT AND RESOURCES
386 Stanley Street, Fall River, MA 02720
508-675-0087

Staff Languages: Portuguese, English

Eligibility Requirements: Serves women in Southeastern Massachusetts.

Fees: Will serve all women regardless of ability to pay.

Description: The women's center is a program run by women to meet the needs of women experiencing abuse, stress, anxiety or depression.

Services: Emergency services include 24 hour hotline; parenting groups; referrals for housing, legal, and financial aid; individual and group therapy for women affected by domestic violence, sexual assault, survivors of incest, eating disorders, anxiety, stress and depression; agency also can provide individual and group treatment for alcohol and drug problems; services to refugee and immigrant women include bi-lingual (Portuguese) counseling; emergency shelter for battered women and their children.

Population Served: Women in Southeastern Massachusetts.

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WOMEN ENTREPRENEURS HOMEBASED, BOSTON & WEST
c/o Louise A. Bonar, 24 Brayton Road, Boston, MA 02135
617-254-1729

Staff Languages: English

Eligibility Requirements: Women running or thinking of running their own business from home.

Fees: $3.00 guest fee per meeting - annual dues of $25.00 now pro-rated.

Description: Women Entrepreneurs Homebased exists to encourage, inspire, support, motivate and challenge members to make business and financial goals a reality. In trust and confidentiality, information is exchanged on business issues and contacts. WEH, a support network for women in homebased businesses, began January 1983 as a spin-off of Homebased Women/North in Salem, MA. Its morning meetings are held on the first Monday of the month at: The Belmont Public Library (ground floor), 336 Concord Avenue, Belmont, MA (617) 489-2000.

Services: Information and referral services on all aspects of owning/starting own business; small business advice to women from women-owned business owners at all stages and of all ages.

Population Served:

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WOMEN FOR ECONOMIC JUSTICE (WEJ)
145 Tremont Street, Boston, MA 02111
617-426-9734

Staff Languages: English (Interpreters available at some events, conferences)

Eligibility Requirements: None

Fees: None

Description: WEJ is a non-profit, multicultural women's organization dedicated to eliminating economic discrimination based on gender, race and class. Projects include the Community Women's Network, the Economic Literacy Project, the Coalition for Pay Equity, a Shorter Work Time Campaign, the Home Care Workers Campaign, and the Family Policy Working Group. These projects are designed to organize poor women to participate in the shaping and application of public policy; advocate for an economic and social system which is more responsive to the needs of women, particularly women of color and poor women; and educate women about economic concepts, policies, and issues which affect their lives.

Services: Community organizing; employment advocacy and workplace rights, information and referral; and public policy and advocacy work.

Population Served: All women focusing on low income women and women of color.

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WOMEN IN COMMUNITY SERVICE (WICS)
J.F.K. Building Room 1712, Boston, MA 02203
617-565-2180

Staff Languages: English

Eligibility Requirements:

Fees: None

Description: WICS works in local communities across the country to improve the quality of life for women and youth in poverty by providing opportunities in education, vocational training, employment development, and dependent care. WICS is a primary contractor for Job Corps which is a training and education program for 16 to 21 years old economically disadvantaged youth. Over 100 Job Corps centers provide free training in various trades where trainees can earn GEDs or continue with advanced training. WICS recruits/trains volunteers throughout New England, New York, New Jersey, Puerto Rico and the Virgin Islands.

Services: Information and referral services; social services; volunteer training; and sponsor of Women's Training Conferences.

Population Served: Women ages 16-21 (disadvantaged, AFDC recipients).

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WOMEN IN THE BUILDING TRADES
241 Saint Botolph Street, Boston, MA 02115
617-266-2338

Staff Languages: English, Part-time Spanish speaker

Eligibility Requirements: Must have G.E.D. and be at least 18 years old.

Fees: Free for low and moderate income women.

Description: Introduction to construction workshops, pre-apprenticeship training programs, counseling for women in non-traditional work.

Services: Employment services include pre-apprenticeship and counseling around blue-collar non-traditional work.

Population Served:

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WOMEN, INCORPORATED
244 Townsend Street, Roxbury, MA 02121
617-422-6166

Staff Languages: English, Spanish

Eligibility Requirements: Women who have had a history of substance abuse.

Fees:

Description:

Services: Case management for women who are in treatment for substance abuse; child care for children age 18 months to six years; family services include medical and mental health services related to substance abuse issues.

Population Served: Substance abusing women who are usually low income.

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WOMEN'S COUNSELING AND RESOURCE CENTER
46 Pleasant St., Cambridge, MA 02139
617-492-8568

Staff Languages: English

Eligibility Requirements: Income below $12,000, no mental health insurance or medicaid.

Fees: $1.00 to $12.00 per session.

Description: The Women's Counseling and Resource Center is a volunteer collective of feminist therapists whose graduate degrees include social work, counseling education, counseling psychology, expressive therapy, and pastoral counseling. Each therapist works approximately four hours per week, and the staff meets together monthly.

Services: Medical and mental health services.

Population Served:

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WOMEN'S CRISIS CENTER OF GREATER NEWBURYPORT, INC.
55 Pleasant Street, Newburyport, MA 01950
508-465-2155

Staff Languages: English, Spanish

Eligibility Requirements: Women between the ages of 16-25.

Fees: None

Description: Services to abused women and their children, shelter (2-3 days), support groups.

Services: Education and outreach; emergency services include 24 hour hotline and crisis intervention; information and referral; interpreter/ translation services in Spanish; court advocacy for restraining orders; safe houses (2-3 days); social services include housing and welfare advocacy; support group and transportation.

Population Served: Haverhill/Newburyport area.

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WOMEN'S EDUCATIONAL AND INDUSTRIAL UNION
356 Boylston St., Boston, MA 02116
617-536-5657

Staff Languages: English, Spanish

Eligibility Requirements: N/A

Fees: Varied - fee waivers and arrangements possible for low-income women.

Description:

Services: Employment services include free resource library, career counseling, job referrals and workshops; family services; horizons long-term transitional housing for homeless women and families; social services include companion, shopping, homemaking for elderly and disabled.

Population Served: Varied.

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WOMEN'S EDUCATIONAL CENTER, INC.
46 Pleasant Street, Cambridge, MA 02139
617-354-8807

Staff Languages: English

Eligibility Requirements: None

Fees: None

Description: Women's Educational Center.

Services: Information and referral services on numerous topics; social services include crisis counseling and a wide variety of support groups; housing-to-share and job listings.

Population Served: All women.

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WOMEN'S INSTITUTE FOR HOUSING AND ECONOMIC DEVELOPMENT
179 South Street, 7th Floor, Boston, MA 02111
423-2296

Staff Languages: English, Spanish

Eligibility Requirements: Anyone.

Fees: $45/hour for technical assistance, $35 membership fee; also we sell manuals on housing development.

Description: Technical assistance in real estate development for housing with social services. Also assistance in program development and organizational development.

Services: Information and referral services; assists in the development of shelter; conducts workshops nationwide and publishes materials.

Population Served: Agencies interested in developing housing for women and children (permanent and transitional housing).

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WOMEN'S INSTITUTE FOR LEADERSHIP DEVELOPMENT (WILD)
c/o GBELC, 44 Bromfield Street, Boston, MA 02108
617-482-6483

Staff Languages: English

Eligibility Requirements: Union membership or currently participating in organizing drive.

Fees: $125 tuition for annual weekend, limited scholarships available.

Description: Leadership skills education program for people interested in becoming activists and leaders in their unions.

Services: Training on how to do community organizing and education.

Population Served: People in unions and in organizing drives.

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WOMEN'S JOB COUNSELING CENTER
34 Follen Street, Cambridge, MA 02138
617-547-1123

Staff Languages: English, French, German

Eligibility Requirements: Open to all over 20 years old.

Fees: $40 first, sliding fee scale, a few scholarships and grants available.

Description: A non-profit organization helping clients get jobs, solve work conflicts and problems.

Services: Community organizing; employment services include resource library, resumes and referral to Department of Employment and Training for placement; family services available when careers are part of problem; outpatient mental health services (8 visits only); social services.

Population Served: Women and men between ages of 20 and 70.

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WOMEN'S RESOURCE CENTER
454 North Canal Street, Lawrence, MA 01842
508-685-2480 (24 hour hotline)

Staff Languages: English, Spanish

Eligibility Requirements: Any woman.

Fees: No fees.

Description: Works with battered women and their children. Also rape victim survivors.

Services: Case management; community organizing; education; emergency services for battering/rape; referrals to family, medical, mental health and social services; information and referral services; interpreter/translation services; legal services for court and police; provides shelter and referrals to other shelters.

Population Served: Women and children particularly in the Lawrence, Haverhill and Boston communities.

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WOMEN'S RESOURCES
150 Main Street, Fitchburg, MA 01420
508-342-9355 (office)
508-368-1311 (Clinton hotline)
508-630-1031 (Gardner hotline)

Staff Languages: English, Spanish (some interpreter services available)

Eligibility Requirements: Battered women.

Fees: None except for shelter which is $1.00 per day per person for food and $1.00 per day per family for shelter.

Description: Women's Resources provides shelter, counseling, court advocacy, and public education.

Services: Community organizing includes public speaking; emergency services include shelter and 24 hour hotline; family services include counseling; information and referral services; interpreter and translation services; legal services for court advocacy; medical and mental health services (referral), refugee and immigrant women's services include immigration work; resettlement services; shelter; and social services.

Population Served: Battered women and their children.

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WOMEN'S SERVICES CENTER OF BERKSHIRE COUNTY, INC.
146 First Street, Pittsfield, MA 01201
413-499-2425

Staff Languages: English, Spanish

Eligibility Requirements: None

Fees: None

Description: Programs serve women in crisis due to battering, homelessness, separation or divorce, and women seeking employment.

Services: Emergency services for victims of domestic violence; Displaced Homemaker program; information and referral services; family law project provides free legal services in area of family law; shelter for battered women.

Population Served: Battered/homeless women and their children, other women in crisis, women seeking employment.

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WOMEN'S STATE-WIDE LEGISLATIVE NETWORK OF MASSACHUSETTS
37 Temple Place, Boston, MA 02111
617-426-1878

Staff Languages: English (Some board members speak Spanish)

Eligibility Requirements: Anyone (individual or group of individuals) may join.

Fees: $15 and $25 annual membership fee.

Description: The Network trains and educates women on how to use the legislative process to effect change. The Budget Project works with advocates to develop their proposals for state funding of their programs for women and children. Tracks and disseminates information on legislation which affects women and children. The Constituency Development Program focuses on women of color and older women's issues and the empowerment of these groups.

Services: Refugee and immigrant women services: the Constituency Development Program focuses in part on women of color which includes some refugee and immigrant women; educational programs.

Population Served: Massachusetts women.

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WOMEN'S TECHNICAL INSTITUTE
1255 Boylston Street, Boston, MA 02115
617-266-2243

Staff Languages: English, Russian

Eligibility Requirements: GED, HS diploma and confidential interview.

Fees: Call for details.

Description: Provides training in drafting, surveying, office machine repair, technical writing, and electronics.

Services: Employment services include career services for trainees; information and referral; refugee and immigrant women's service include training.

Population Served: Age 18-50+; 85% female, 15% male.

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WOMEN'S THEOLOGICAL CENTER (WTC)
400 The Fenway, Boston, MA 02115
617-277-1330

Staff Languages: English

Eligibility Requirements:

Fees:

Description: The WTC Resource Center offers educational opportunities in the form of lectures, seminars, and weekend workshops in the metropolitan Boston area. Programs include: "Loves Herself. Regardless:" a study/reflection program for Black women; "Explorations in Feminist/Womanist Theology:" weekend events focusing on issues in feminist/womanist theology; Womanspirit Celebrations - Liturgies/rituals rooted in women's experience and expressing communal spiritual resources for faith and action; "Naming Barriers/Claiming Possibilities: Workshops on Race and Racism" - workshops developed on a consultative basis with groups, agencies, and institutions; and Faculty Conversations - Monthly dinner/discussions for local women faculty focusing on their current research/work projects.

Services: Educational programs for general population.

Population Served: All women.

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YWCA OF CENTRAL MASSACHUSETTS
One Salem Square, Worcester, MA 01608
508-791-3181 ext. 29

Staff Languages: English

Eligibility Requirements: AFDC or General Relief recipients, some private payer.

Fees: None

Description: Offers training in bookkeeping, data processing, 3rd party billing, customer service, skills to assist job marketability.

Services: Child care for children 2 months - 4 years old if slots are available; employment services include Career Resource Center and job placement assistance; counselor on staff to assist and make referrals.

Population Served: AFDC and General Relief recipients.

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APPENDIX

- HUMAN RIGHTS ORGANIZATIONS
- DIRECTORY SURVEY FORM

HUMAN RIGHTS ORGANIZATIONS

The Human Rights Commissions investigate and adjudicate claims of discrimination. In addition, the Commission educates and informs the public about civil and human rights and the enabling Ordinance. Under the Ordinance (Boston City Code, Ordinance, Title 12, Chapter 16) it is illegal to discriminate against an individual because of his or her age, ancestry, color, disability, ex-offender status, national origin, marital status, military status, parental status, prior psychiatric treatment, race, religion, sex, sexual orientation, and source of income.

Should you have any questions, please call the Commission in your town or city.

Massachusetts Commission Against Discrimination (MCAD)
1 Ashburton Place
Boston, Massachusetts 02108
1-617-727-3990

Equal Employment Opportunity Commission (EEOC)
409-B Federal Building
Boston, Massachusetts 02203
1-617-565-3200

U.S. Office of Education
Room 536
McCormack P.O. & Courthouse Bldg.
Boston, Massachusetts 02109
1-617-223-9317

Amherst Citizens Review Commission
Town Hall Manager's Office
4 Boatwood Drive
Amherst, Massachusetts 01002
1-413-253-9708

Arlington Civil Rights Commission
c/o Deborah Chang
730 Massachusetts Avenue
Arlington, Massachusetts 02174
1-617-646-1000 x4118

Boston Human Rights Commission
City Hall Plaza
Suite 716
Boston, Massachusetts 02201
1-617-725-3562

Brookline Human Relations
11 Pierce Street
Brookline, Massachusetts 02146
1-617-730-2330

Lawrence Human Rights Commission
200 Common Street
Lawrence, Massachusetts 01840
1-508-975-3302

Mayor's Commission on the Status of Women
70 Coddington Street
Quincy, Massachusetts 02169
1-617-786-8791

Medford Human Rights Commission
c/o Office of Community Development
Medford City Hall, Room 307
Medford, Massachusetts 02155
1-617-396-5500 x480 or 481

New Bedford Human Relations Commission
133 William Street, Room 15
c/o Robert Alves
New Bedford, Massachusetts 02740
1-508-999-2931

Newton Human Services Commission
City Hall
1000 Commonwealth Avenue
Newton, Massachusetts 02159
1-617-552-7170

Pittsfield Human Rights Commission
c/o Samuel Sass
523 Crane Avenue
Pittsfield, Massachusetts 01202
1-413-499-1645

Taunton Human Services Commission
59 Ingell Street
Taunton, Massachusetts 02780
1-508-823-6546

Cambridge Human Rights Commission
57 Inman Street
Cambridge, Massachusetts 02139
1-617-498-9049

Chelsea Human Rights Commission
Grace McKinnon, Commissioner
City Hall
Office of Community Development
500 Broadway Street, Room 101
Chelsea, Massachusetts 02150
1-617-884-0407

Citizens Commission on Human Rights
89 Massachusetts Avenue, Suite #213
Boston, Massachusetts 02115
1-617-623-1540

Framingham Human Relations Commission
Memorial Building, Room B3
Framingham, Massachusetts 01701
1-617-620-4850

DMH/Human Rights - 1-617-727-9827
DMR/Human Rights - 1-617-727-5608

U.S. Office of Civil Rights
JFK Federal Building, Room 2403
Boston, Massachusetts 02203
1-617-565-7220

WOMEN'S RESOURCE DIRECTORY SURVEY FORM

Organization Name:_____

Address: _____

_____

Telephone: _____

Staff Languages: _____
If English only, are other interpreter services available?
yes_____no_____

Eligibility Requirements: _____

Fees: _____

General Description of Agency: _____

_____

Services: (Please check the categories which apply and use the space to be more specific. e.g._____ child care:

__ Case Management:_____

__ Community Organizing:_____

__ Day Care:_____

__ Emergency Services:_____

__ Employment Services:_____

__ Family Services:_____

__ Info/Ref Services:_____

__ Interpreter/Translation Services:_____

__ Legal Services:_____

__ Medical and Mental Health Services:_____

__ Refugee and Immigrant Women Services:_____

__ Resettlement Services:_____

__ Shelter:_____

__ Social Services:_____

__ Other:_____

Population Served:_____